AD Password Expiration

THE INFORMATION IN THIS ARTICLE APPLIES TO:

• EFT Enterprise version 7 and later

DISCUSSION

On NTAD/LDAP Sites, you can configure EFT Server through a registry key setting to send an e-mail notifying users that their password is about to expire in *<n>* days. Without this value, EFT Server (for AD/LDAP Sites) will not attempt to check password status or send notification e-mails. If the user's password expiration date matches any of the list of days in the registry key, a notification e-mail will be sent to the user's e-mail address specified in the **E-Mailaddress** field of the user's AD account. This default setting sends e-mail notifications 30 days, 15 days, 10 days, 5 days, and 1 day before the password expires. You can edit the number of days and frequency to send notifications.

> *The EFT must have "Log On as a domain user" permission for e-mail notifications to work.*

In the **Client** directory of the Server installation folder, the file **PasswordChg_EmailInterval.reg** provides a script to write the following key to the registry:

HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\GlobalSCAPE Inc.\EFT Server 4.0\EFTClient]

"PasswordChg_EmailInterval"="30:15:10:5:1"

The string value is in the format of d1:d2:d3 etc. For example, the 30, 15, 10, 5, 1 interval values will be represented by 30:15:10:5:1. It can also be a single value, such as 25, which would send only one e-mail notification on the 25th day before expiration. If the string value is empty, no notifications are sent.

This feature can be turned off by running the **PasswordChg_EmailInterval_None.reg** script or setting the value of **PasswordChg_EmailInterval** to null (empty string). When the feature is turned off, notification e-mails are no longer sent to users when their passwords expire. (Both scripts are installed in the **Client**directory).

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When the password has expired or if the password must be changed at the first login, the following message appears:

Your password has expired. Please create a new password that meets AD complexity requirements.

See also [Changing an AD Password via the Web Transfer Client](#) in your version of the EFT Server documentation.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11032/AD-Password-Expiration