

On browsers other than Internet Explorer, I am asked to log in multiple times.

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- Secure Ad Hoc Transfer (SAT) module, all versions

SYMPTOM

On browsers other than Internet Explorer, I am asked to log in multiple times.

RESOLUTION

This is not a SAT issue. Internet Explorer has NTLM authentication enabled by default for intranet sites; other browsers do not.

MORE INFORMATION

Refer to the help documentation for other browsers for instructions on how to enable NTLM authentication for intranet sites.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/11008/On-browsers-other-than-Inter...>