When using Novell eDirectory, when browsing the file system over HTTP or HTTPS protocols, EFT Server sometimes returns null or empty directories in directories that were just traversed

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server, v6.x (installed on Windows Vista, 7, 2008, and 2008 R2)

SYMPTOM

When using Novell eDirectory, when browsing the file system over HTTP or HTTPS protocols, EFT Server sometimes returns null or empty directories in directories that were just traversed. (When using SFTP and FTP, EFT Server correctly returns the information.)

WORKAROUND

Edit Novell's **autoexec.ncf**:

```
ET LEVEL 2 OPLOCKS ENABLED = OFF SET CLIENT FILE CACHING ENABLED = OFF
```

This disables OpLocks and client-side caching of files. This will work on all client versions.

OpLocks can be disabled in IManager also.

MORE INFORMATION

- **autoexec.ncf** is in the Sys volume in a directory called System (**Sys\System**).
- For more information, including a detailed explanation of how OpLocks work, refer to http://wiki.novell.com/index.php/OpLocks_on_NetWare.
- For details of editing **autoexec.ncf**, refer to http://wiki.novell.com/index.php/AUTOEXEC.NCF.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/11004/When-using-Novell-eDirectory...