

# Why doesn't the Secure Ad Hoc Transfer (SAT) module work on my Active Directory-authenticated Site?

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

- Secure Ad Hoc Transfer module, all versions

## QUESTION

Why doesn't the Secure Ad Hoc Transfer (SAT) module work on my Active Directory-authenticated Site?

## ANSWER

EFT Server needs to be able to create temporary users for the SAT module. Temporary users cannot be created on an AD or LDAP Site. Reinstall SAT on a GlobalSCAPE-authenticated or ODBC-authenticated Site so that EFT Server can create the temporary users.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10870/Why-doesn't-the-Secure-Ad-Ho...>