EFT E-mail Messages

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Enterprise version 6.2 and later

DISCUSSION

EFT generates several different types of e-mail messages during operation. Some messages can be edited within the administration interface, while others must be edited within a text file that you create. In EFT 8.1 and later, many of these messages are managed as template files located in the Templates directory. In EFT 8.2, email templates can also be managed from the Server > SMTP tab in the administration interface. The various e-mails and their uses are described below. (Note that each e-mail is also described in the user guide. Click the links below for more information.)

To allow e-mails to be sent from the **Advanced Workflow Engine (AWE)**, you must configure SMTP settings so that the AWE knows which SMTP server to use:

In EFT 6.2- 8.1 this required defining a registry value.

In EFT 8.2 and later, AWE SMTP settings are configured in the **Automate Desktop Task Administrator**.

E-Mail	Description	Where Edited
Audit failure notification e-mail	Sent when database connection errors occur	System message; not editable
Password reset reminder message	Notify users of their pending password expiration up to 30 days prior to the password expiration date--applies to all users on the Server	Administration interface, Server node > General tab
Password reset required message	Notify users that their password has expired--applies to all users on the Server	Administration interface, Server node > General tab
User login credentials message	E-mail that contains the login credentials for connecting to EFT Server--applies to all users on the Server	Administration interface, Server node > General tab

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Connection Banner Message	When a client first connects to the Site via FTP, but before the user logs on, the connection banner appears.	Administration interface, Site > Connections tab > FTP/S Config > FTP Settings dialog box
User Limit Reached Message	Message that appears to the user when the maximum simultaneous connections limit is exceeded	Administration interface, Site > Connections tab > FTP/S Config > FTP Settings dialog box
Quit Session Messages	Message that appears when the client closes the session gracefully by using the FTP QUIT command.	Administration interface, Site > Connections tab > FTP/S Config > FTP Settings dialog box
E-mail Notification Message	E-mail sent with the Send Mail Action when an Event Rule is triggered.	Administration interface, Server node > Event Rules node > Event Rule
AD password expiration e-mail	Notify users when that their password is about to expire	Windows Registry to enable, then create the file PasswordChg_PwdWillExpire.txt and save it in the \web\public\EFTClient subdirectory

WTC change AD password error	Current password is entered incorrectly	Create the file PasswordChg_PasswordWrong.txt and save it in the \web\public\EFTClient subdirectory
	Network connection error	Create the file PasswordChg_NetworkProblem.txt and save it in the \web\public\EFTClient subdirectory
	User does not have permission from AD to change the password	Create the file PasswordChg_Permission.txt and save in the \web\public\EFTClient subdirectory
	New password does not meet the AD complexity requirements	Create the file PasswordChg_PasswordComplexity.txt and save it in the \web\public\EFTClient subdirectory

*__In v8.0.5 and later,__ the EFTClient folder has been deprecated. The PasswordChg files can be found in the EFT Program Data folder (e.g., **C:\ProgramData\Globalscape\EFT Server Enterprise**).

GlobalSCAPE Knowledge Base
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