

EFT E-mail Messages

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Enterprise version 6.2 and later

DISCUSSION

EFT generates several different types of e-mail messages during operation. Some messages can be edited within the administration interface, while others must be edited within a text file that you create. The various e-mails and their uses are described below. (Note that each e-mail is also described in the user guide. Click the links below for more information.)

To allow e-mails to be sent from the Advanced Workflow Engine, you must define a registry value so that the AWE knows which SMTP server to use.

E-Mail	Description	Where Edited
Audit failure notification e-mail	Sent when database connection errors occur	System message; not editable
Password reset reminder message	Notify users of their pending password expiration up to 30 days prior to the password expiration date--applies to all users on the Server	Administration interface, Server node > General tab
Password reset required message	Notify users that their password has expired--applies to all users on the Server	Administration interface, Server node > General tab
User login credentials message	E-mail that contains the login credentials for connecting to EFT Server--applies to all users on the Server	Administration interface, Server node > General tab
Connection Banner Message	When a client first connects to the Site via FTP, but before the user logs on, the connection banner appears.	Administration interface, Site > Connections tab > FTP/S Config > FTP Settings dialog box
User Limit Reached Message	Message that appears to the user when the maximum simultaneous connections limit is exceeded	Administration interface, Site > Connections tab > FTP/S Config > FTP Settings dialog box

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Quit Session Messages	Message that appears when the client closes the session gracefully by using the FTP QUIT command.	Administration interface, Site > Connections tab > FTP/S Config > FTP Settings dialog box
E-mail Notification Message	E-mail sent with the Send Mail Action when an Event Rule is triggered.	Administration interface, Server node > Event Rules node > Event Rule
AD password expiration e-mail	Notify users when that their password is about to expire	Windows Registry to enable, then create the file PasswordChg_PwdWillExpire.txt and save it in the \web\public\EFTClient subdirectory
WTC change AD password error	Current password is entered incorrectly	Create the file PasswordChg_PasswordWrong.txt and save it in the \web\public\EFTClient subdirectory
	Network connection error	Create the file PasswordChg_NetworkProblem.txt and save it in the \web\public\EFTClient subdirectory
	User does not have permission from AD to change the password	Create the file PasswordChg_Permission.txt and save in the \web\public\EFTClient subdirectory
	New password does not meet the AD complexity requirements	Create the file PasswordChg_PasswordComplexity.txt and save it in the \web\public\EFTClient subdirectory

***In v8.0.5 and later**, the EFTClient folder has been deprecated. The PasswordChg files can be found in the EFT Program Data folder (e.g., **C:\ProgramData\Globalscape\EFT Server Enterprise**).

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<https://kb.globalscape.com/Knowledgebase/10711/EFT-Email-Messages>