

## EFT E-mail Messages

### THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Enterprise version 6.2 and later

### DISCUSSION

EFT generates several different types of e-mail messages during operation. Some messages can be edited within the administration interface, while others must be edited within a text file that you create. The various e-mails and their uses are described below. (Note that each e-mail is also described in the user guide. Click the links below for more information.)

To allow e-mails to be sent from the Advanced Workflow Engine, you must define a registry value so that the AWE knows which SMTP server to use.

| <b>E-Mail</b>                     | <b>Description</b>  | <b>Where Edited</b>   |
|-----------------------------------|---|---|
| Audit failure notification e-mail | Sent when database connection errors occur  | System message; not editable  |
| Password reset reminder message   | Notify users of their pending password expiration up to 30 days prior to the password expiration date--applies to all users on the Server | Administration interface, Server node > General tab                                       |
| Password reset required message   | Notify users that their password has expired--applies to all users on the Server  | Administration interface, Server node > General tab                                       |
| User login credentials message    | E-mail that contains the login credentials for connecting to EFT Server--applies to all users on the Server                               | Administration interface, Server node > General tab                                       |
| Connection Banner Message         | When a client first connects to the Site via FTP, but before the user logs on, the connection banner appears.                             | Administration interface, Site > Connections tab > FTP/S Config > FTP Settings dialog box |
| User Limit Reached Message        | Message that appears to the user when the maximum simultaneous connections limit is exceeded  | Administration interface, Site > Connections tab > FTP/S Config > FTP Settings dialog box |

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|-------------------------------|---|--|
| Quit Session Messages         | Message that appears when the client closes the session gracefully by using the FTP QUIT command. | Administration interface, Site > Connections tab > FTP/S Config > FTP Settings dialog box  |
| E-mail Notification Message   | E-mail sent with the Send Mail Action when an Event Rule is triggered.                            | Administration interface, Server node > Event Rules node > Event Rule  |
| AD password expiration e-mail | Notify users when that their password is about to expire  | Windows Registry to enable, then create the file PasswordChg_PwdWillExpire.txt and save it in the \web\public\EFTClient subdirectory |
| WTC change AD password error  | Current password is entered incorrectly   | Create the file PasswordChg_PasswordWrong.txt and save it in the \web\public\EFTClient subdirectory                                  |
|                               | Network connection error  | Create the file PasswordChg_NetworkProblem.txt and save it in the \web\public\EFTClient subdirectory                                 |
|                               | User does not have permission from AD to change the password                                      | Create the file PasswordChg_Permission.txt and save in the \web\public\EFTClient subdirectory  |
|                               | New password does not meet the AD complexity requirements   | Create the file PasswordChg_PasswordComplexity.txt and save it in the \web\public\EFTClient subdirectory                             |

**\*In v8.0.5 and later,** the EFTClient folder has been deprecated. The PasswordChg files can be found in the EFT Program Data folder (e.g., **C:\ProgramData\Globalscape\EFT Server Enterprise**).

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<https://kb.globalscape.com/Knowledgebase/10711/EFT-Email-Messages>