

EFT Server is unable to upload or download a file to a subfolder

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server Enterprise version 6.3.1 and later

DISCUSSION

The Event Rule client issues a CWD /subfolder command when navigating to the remote user's subfolder to download a file in that subfolder. Some mainframes do not accept the leading slash in front of the subfolder name. This prevents EFT Server from successfully downloading **/subfolder/filename**.

Use the following registry value to execute CWD without a leading slash:

32-bit: HKEY_LOCAL_MACHINE\SOFTWARE\GlobalSCAPE Inc.\EFT Server 4.0

64-bit: HKEY_LOCAL_MACHINE\SOFTWARE Wow6432Node\GlobalSCAPE Inc.\EFT Server 4.0

DWORD: RemoveLeadingSlash

If value is missing or zero = legacy behavior, otherwise CWD is executed without a leading slash.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10706/EFT-Server-is-unable-to-uplo...>