

Unable to start Site listening on port 443 or port 80 when EFT Server and IIS 7.0 are installed on the same computer

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server, all versions, when installed with IIS 7.0

SYMPTOM

Unable to start Site listening on port 443 or port 80 when EFT Server and IIS 7.0 are installed on the same computer.

RESOLUTION

To avoid IP address conflicts with IIS, configure IIS to run on a specific IP address instead of 0.0.0.0 (all IP addresses). You can configure that in the IIS Manager or run the following command at a command prompt:

```
netsh http add iplisten ipaddress=xxx.xxx.xxx.xxx
```

- where xxx.xxx.xxx.xxx is the address on which you want IIS to listen

MORE INFORMATION

When IIS and EFT Server are installed on the same computer, IIS might not share the IP address space correctly. By default, IIS 7.0 tends to listen on IP 0.0.0.0 (all IPs), thus preventing EFT Server from being able to use any IP addresses with the same port (80 or 443.) Running the command above will configure IIS to listen only the appropriate IP address.

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