

Can't find EFT Server Application Data files (e.g., EFT.log, FTP.cfg)

#### **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT Server version 6 and later, installed on Windows 2008

#### **SYMPTOM**

Can't find EFT Server Application Data files, such as EFT.log and FTP.cfg.

#### **RESOLUTION**

On Windows 2008, Application Data files for all users are in a hidden folder named **%systemroot%\ProgramData** instead of under **\Documents and Settings\All Users\Application Data\**. The EFT.log and FTP.cfg files can be found (by default) in **C:\ProgramData\GlobalSCAPE\EFT Server Enterprise\**.

To view the folder, you must show hidden folders. (In Windows Explorer, click **Tools > Folder Options > View** tab, click **Show hidden files and folders**, then click **OK**.)

#### **MORE INFORMATION**

For more information about Windows 2008, refer to the Microsoft Technet article [What's New for Access Control in Windows Server 2008](#).

GlobalSCAPE Knowledge Base

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