

Can't find EFT Server Application Data files (e.g., EFT.log, FTP.cfg)

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server version 6 and later, installed on Windows 2008

SYMPTOM

Can't find EFT Server Application Data files, such as EFT.log and FTP.cfg.

RESOLUTION

On Windows 2008, Application Data files for all users are in a hidden folder named **%systemroot%\ProgramData** instead of under **\Documents and Settings\All Users\Application Data**. The EFT.log and FTP.cfg files can be found (by default) in **C:\ProgramData\GlobalSCAPE\EFT Server Enterprise**.

To view the folder, you must show hidden folders. (In Windows Explorer, click **Tools > Folder Options > View** tab, click **Show hidden files and folders**, then click **OK**.)

MORE INFORMATION

For more information about Windows 2008, refer to the Microsoft Technet article [What's New for Access Control in Windows Server 2008](#).

GlobalSCAPE Knowledge Base

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