Changing the amount of time EFT waits for the notification from Windows when a Folder Monitor health check file is created

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server Enterprise version 6.2.29 and later

DISCUSSION

You can control the amount of time EFT waits for the notification from Windows when a Folder Monitor health check file is created. The default is 20 seconds. EFT will create a temporary file in the monitored folder. If Windows does not respond with a FILE CREATED notification within the timeout period, the folder monitor will be stopped and restarted. Some customer logs show these notifications arriving 21 or 22 seconds after the file was created, which is outside the default of 20 seconds, and this causes the folder monitor to be restarted.. You can change the default using an advanced property.

EFT v8.0 and later store Advanced Properties in a JSON file. When you upgrade from EFT v7.4.x to EFT v8, the non-default settings that you have defined in the registry will be added to the Advanced Properties file during upgrade. (Default settings become part of the EFT configuration files.) For a more on how to use advanced properties, and a spreadsheet of the advanced properties, please refer to the "Advanced Properties" topic in the help for your version of EFT.

In EFT v8 and later:

Add the name:value pair to the AdvancedProperties.JSON file in EFT's \ProgramData\ directory as described in the "Advanced Properties" topic in the online help for your version of EFT.

```
{
"FolderMonitorHealthCheckTimeout": number of seconds
}
```

In versions prior to v8.0:

<u>On 32-bit systems:</u>

```
[HKEY_LOCAL_MACHINE\SOFTWARE\GlobalSCAPE Inc.\EFT Server 4.0\Config\]
```

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On 64-bit systems:

[HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\GlobalSCAPE Inc.\EFT Server 4.0\Config\]

"FolderMonitorHealthCheckTimeout"= number of seconds

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10682/Changing-the-amount-of-time-...