

Changing the amount of time EFT waits for the notification from Windows when a Folder Monitor health check file is created

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server Enterprise version 6.2.29 and later

DISCUSSION

You can control the amount of time EFT waits for the notification from Windows when a Folder Monitor health check file is created. The default is 20 seconds. EFT will create a temporary file in the monitored folder. If Windows does not respond with a FILE CREATED notification within the timeout period, the folder monitor will be stopped and restarted. Some customer logs show these notifications arriving 21 or 22 seconds after the file was created, which is outside the default of 20 seconds, and this causes the folder monitor to be restarted.. You can change the default in the following registry setting:

On 32-bit systems:

```
[HKEY_LOCAL_MACHINE\SOFTWARE\GlobalSCAPE Inc.\EFT Server 4.0\Config\]
```

On 64-bit systems:

```
[HKEY_LOCAL_MACHINE\SOFTWARE\Wow6432Node\GlobalSCAPE Inc.\EFT Server 4.0\Config\]
```

"FolderMonitorHealthCheckTimeout"= number of seconds

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10682/Changing-the-amount-of-time-...>