

# Changing of user password not allowed on LDAP Site if the Site is hosted on a foreign domain

## **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT Server, version 6.3 and later

## **SYMPTOM**

Changing of user password not allowed on LDAP Site if the Site is hosted on a foreign domain.

## **RESOLUTION**

Add the following registry value to the EFT Server computer:

### **32-bit:**

HKEY\_LOCAL\_MACHINE\SOFTWARE\GlobalSCAPE, Inc.\EFT Server 4.0\ChangePassByAD

### **64-bit:**

HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\GlobalSCAPE, Inc.\EFT Server 4.0\ChangePassByAD

Value type is REG\_DWORD.

If ChangePassByAD = 0 or does not exist, then the LDAP way of changing the password will be used; otherwise, use AD.

## **MORE INFORMATION**

Password change for LDAP is only allowed for LDAP over SSL. (The LDAP Site in EFT Server must have "Use SSL" selected.)

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10659/Changing-of-user-password-no...>