Changing of user password not allowed on LDAP Site if the Site is hosted on a foreign domain

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server, version 6.3 and later

SYMPTOM

Changing of user password not allowed on LDAP Site if the Site is hosted on a foreign domain.

RESOLUTION

Add the following registry value to the EFT Server computer:

32-bit:

HKEY_LOCAL_MACHINE\SOFTWARE\GlobalSCAPE, Inc.\EFT Server 4.0\ChangePassByAD

64-bit:

HKEY_LOCAL_MACHINE\SOFTWARE\WoW6432Node/GlobalSCAPE, Inc.\EFT Server 4.0\ChangePassByAD

Value type is REG_DWORD.

If ChangePassByAD = 0 or does not exist, then the LDAP way of changing the password will be used; otherwise, use AD.

MORE INFORMATION

Password change for LDAP is only allowed for LDAP over SSL. (The LDAP Site in EFT Server must have "Use SSL" selected.)

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10659/Changing-of-user-password-no...