

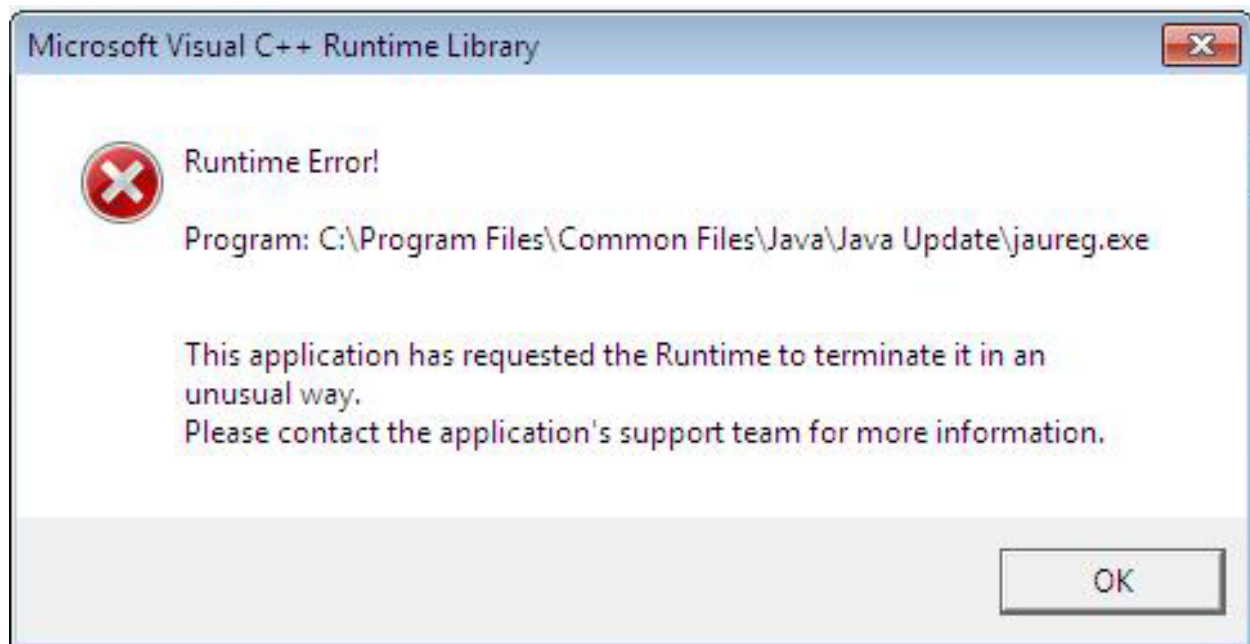
Error occurs when installing Java for WTC going through a proxy

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server, version 6.x and later that use the JRE

SYMPTOM

When using the Web Transfer Client for the first time, an error occurs while installing Java going through a proxy.



Java appears to relaunch, and then the Web Transfer Client (WTC) loads.

RESOLUTION

No resolution is available. After the initial loading of the WTC, everything works as expected. This issue is expected to be fixed in a subsequent version of the JRE.

MORE INFORMATION

Once a JRE version is released that addresses this problem, the WTC will use it since it attempts to download the latest JRE whenever no JRE is present on the client machine.

Error occurs when installing Java for WTC going through a proxy

This error is coming from jaureg.exe, which is part of the Java auto updater. Similar known issues are documented here:

http://bugs.sun.com/bugdatabase/view_bug.do;jsessionid=885744f11b55c60ed0fddc4603f6?bug_id=6911

http://bugs.sun.com/bugdatabase/view_bug.do;jsessionid=5288ea4b825d095f0bf29977ada?bug_id=6925

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10655/Error-occurs-when-installing...>