

## Failed to generate report; ORA-06413 error

### THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server, version 6 and later

### SYMPTOM

Failed to generate report; ORA-06413 error

### RESOLUTION

Do one of the following:

1. Install EFT Server under a path that doesn't have parentheses in it.
2. Use the 11g ODAC (minimum build of 11.1.0.6.0) for 64-bit operating systems.

(Verified on Win2K8 x64 with ODAC build 11.1.0.7.20.)

### MORE INFORMATION

ORA-06413 is a well known bug in the ODAC versions prior to 11g. This error occurs when a program under the **Program Files (x86)** directory attempts to use the Oracle client tools. The parentheses in the path name cause this error.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10653/Failed-to-generate-report-OR...>