Failed to generate report; ORA-06413 error

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT, version 6 and later

SYMPTOM

Report generation fails and the following Oracle error is returned:

RESOLUTION

This issue applies to environments using **older Oracle Data Access Components (ODAC)**. To resolve the error, do one of the following:

- Install EFT in a directory path that does **not** contain parentheses (for example, avoid `Program Files (x86)`).
- Use **Oracle 11g ODAC or later** (minimum supported build: 11.1.0.6.0) on 64-bit operating systems.

MORE INFORMATION

ORA-06413 is a known issue in Oracle ODAC versions **prior to 11g**. In these versions, applications installed in directories containing parentheses may fail when attempting to use Oracle client tools. This commonly occurs when software is installed under the `Program Files (x86)` directory on Windows systems.

Modern Oracle client versions do not exhibit this behavior; however, the issue may still be encountered in legacy environments using older ODAC releases.

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