

Can I download Mail Express attachments to my iPhone?

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- Mail Express version 3.0.0 - 3.0.1

QUESTION

Can I download Mail Express attachments to my iPhone?

ANSWER

Yes; however, the iPhone does not natively support ZIP files. When you attempt to use the "Download all" link on the Mail Express Package Pickup page, the operation returns an error.

To avoid this error, use the individual file links to view or download files instead of using the "Download all" option, which downloads a ZIP file. Or you can download a 3rd-party application, such as [Zip File Viewer by BYTO](#), that allows the iPhone to correctly handle ZIP files.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10644/Can-I-download-Mail-Express-...>