

Mail Express Server Installer Erroneously Prompts for Reboot

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- Mail Express version 3.0.1

SYMPTOM

During initialization, the Mail Express Server installer will attempt to detect if the system has been rebooted since the Microsoft .NET Framework was installed on the computer. A defect in this check may cause it to continuously prompt to reboot the computer, even after the computer has been rebooted. This defect occurs when installing on operating systems where the regional settings use a date format other than MM/DD/YYYY.

RESOLUTION

To bypass this issue and proceed with installation, use the following workaround:

1. Open a command prompt (**Start Menu -> Run > cmd**).
2. Change to the directory containing the Mail Express Server installer.
3. Execute the installer using the following command:

```
<Installer Filename>/SkipDotNetRebootCheck
```

For example, type:

```
mail-express-windows-x86-32.exe /SkipDotNetRebootCheck
```

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10635/Mail-Express-Server-Installe...>