An attempt to send email with an attachment that is missing, moved, or renamed fails; the email and all subsequent emails are stuck in the Outbox

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- Mail Express, version 3.0.0

  (fixed in v3.0.1)

SYMPTOM

An attempt to send email with an attachment that is missing, moved, or renamed fails. The email stays in the Outlook Outbox with no feedback to the user as to why it was not sent. ALL subsequent emails are also stuck in the Outbox, whether they have attachments or not and whether they are managed by Mail Express or not.

RESOLUTION

Delete the email with the bad attachment reference.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10632/An-attempt-to-send-email-wit...