Overriding the default time to execute an ARM report

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server Enterprise version 6.2.22 and 6.3, and version 7.0 and later
- **EFT v4.x to v7.4.x** stores advanced properties in the registry.
- **EFT v8.0 and later** store Advanced Properties in a JSON file. When you upgrade from EFT v7.4.x to EFT v8, the non-default settings that you have defined in the registry will be added to the Advanced Properties file during upgrade. (Default settings become part of the EFT configuration files.) For a more on how to use advanced properties, and a spreadsheet of the advanced properties, please refer to the "Advanced Properties" topic in the help for your version of EFT.

  Please refer to the EFT help for a spreadsheet of advanced properties for your version of EFT.

DISCUSSION

The number of seconds that are allowed for an ARM report to execute can be changed from the **180-second default**. This value is only read from the registry once, so **a restart is required to change the value**.

- **If the ARM report is being run from within the Reports tab**, then the EFT Server administration interface is running the report and **only the interface needs to be restarted**.
- **If the ARM report is being run from an Event Rule Action**, then the **EFT Server service must be restarted** to change this value.

In v8 and later:

Add the name:value pair to the AdvancedProperties.JSON file as described in the "Advanced Properties" topic in the online help for your version of EFT.

```
{

"GSFTPS_DB_Timeout": "200"

}
```

In versions prior to v8.0:

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<u>32-bit:</u>

[HKEY_LOCAL_MACHINE\SOFTWARE\GlobalSCAPE Inc.\EFT Server 4.0\

<u>64-bit:</u>

[HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\GlobalSCAPE Inc.\EFT Server 4.0\

Create a DWORD and specify the number of seconds for the ARM report to complete:

In v6.2.22 and 6.3, create DWORD DBTimeout

In v7.0 and later, create DWORD **GSFTPS_DB_Timeout**

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10627/Overriding-the-default-time-...