

Overriding the default time to execute an ARM report

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server Enterprise version 6.2.22 and 6.3, and version 7.0 and later

DISCUSSION

The number of seconds that are allowed for an ARM report to execute can be changed from the 60-second default. This value is only read from the registry once, so **a restart is required to change the value.**

- **If the ARM report is being run from within the Reports tab**, then the EFT Server administration interface is running the report and **only the interface needs to be restarted.**
- **If the ARM report is being run from an Event Rule Action**, then the **EFT Server service must be restarted** to change this value.

32-bit:

[HKEY_LOCAL_MACHINE\SOFTWARE\GlobalSCAPE Inc.\EFT Server 4.0\

64-bit:

[HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\GlobalSCAPE Inc.\EFT Server 4.0\

Create a DWORD and specify the number of seconds for the ARM report to complete:

In v6.2.22 and 6.3, create DWORD **DBTimeout**

In v7.0 and later, create DWORD **GSFTPS_DB_Timeout**

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<https://kb.globalscape.com/Knowledgebase/10627/Overriding-the-default-time-...>