Mail Express is not saving changes when I click Save

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- Mail Express, v3.0

SYMPTOM

In the Administration portal, Mail Express is not saving changes when I click **Save**.

CAUSE

1. Not enough available disk space is available for Mail Express to function correctly.
2. An unsupported browser is being used to access the Administration pages.

RESOLUTION

1. It is important to provide regular disk maintenance/management of resources. Mail Express administration requires a small amount of available disk space in order to service requests. When the disk is full, Mail Express may not function as expected.
2. Requires Internet Explorer 7 or later.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10610/Mail-Express-is-not-saving-c...