

Unable to find CuteFTPlog.cfg or CuteFTPTElog.cfg

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP Pro versions 8.3.3 or later
- CuteFTP Home versions 8.3.3 or later
- CuteFTP Lite versions 8.3.3 or later

SYMPTOM

In the log file, the following error message is encountered:

```
MM-DD-YY HH:MM:SS,nnn [nnnn] WARN root <> - Unable to find C:\Documents and Settings\USERNAME\Application Data\GlobalSCAPE\CuteFTP Pro\8.0\CuteFTPTElog.cfg; using default logging configuration
```

MORE INFORMATION

In CuteFTP 8.3.3, extended debug logging functionality was introduced. Inside the application data folder, there are two new log files (CuteFTP.log and CuteFTPTE.log). On startup, CuteFTP checks for the existence of a special debug logging configuration file (CuteFTPlog.cfg or CuteFTPTElog.cfg). Under normal circumstances, that configuration file does not exist, so when CuteFTP fails to find it, an entry is made in the log file.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10557/Unable-to-find-CuteFTPlog.cf...>