

Script to create a user causes the following error: MX Error: 27 (0000001B)

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server version 6.0 and later

## SYMPTOM

When running scripts to create a user, I get the following error:

MX Error: 27 (0000001B)

## RESOLUTION

"MX Error: 27 (0000001B)" means "Already exists." This error occurs when using a Create method (e.g., CreateUser) when the COM API tries to create an entity whose name duplicates the name of an existing entity.

### To avoid this error

Design the script to check the presence of the named entity before attempting to create a new one (e.g., GetUsers).

The **CreateUser[Ex]** method will fail if a simple password is provided and enforce complex passwords is enabled in EFT. For example, the following will fail if "enforce complex passwords" is enabled in EFT:

```
oSite.CreateUser "tuser1", "testpassword", 0 "New User"
```

For the method to work, you must do one of the following:

- Disable enforcement of complex passwords.
- Provide a complex password. For example:

```
oSite.CreateUser "test", "$1$Bn3YdWKv$.BS3Qb2UQTV4SmV1JNN.w/", 0, "New User"
```

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- Call the **CreateComplexPassword** method and use the resulting string in the CreateUser[Ex] method. For example (in pseudo code):

```
strUserPass = oUserSettings.CreateComplexPassword()
```

```
oSite.CreateUser "test", strUserPass, 0, "New User"
```

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10541/Script-to-create-a-user-caus...>