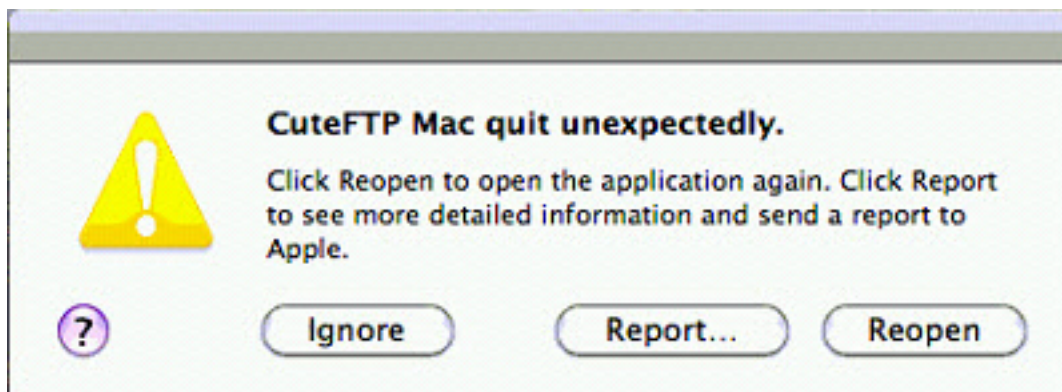# Error Starting CuteFTP Mac Pro on Snow Leopard

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP Mac Professional version 3.05 running on Mac OS X 10.6 (Snow Leopard)

SYMPTOMS

When running OS X 10.6 (Snow Leopard), the following error message is encountered when attempting to start CuteFTP Mac Professional: ***CuteFTP Mac quit unexpectedly.***

CAUSE

In OS X 10.6, some of the system files needed to run CuteFTP are in new locations. When CuteFTP Mac 3 Professional version 3.05 attempts to access those files, they are no longer where CuteFTP expects them to be.

RESOLUTION

This issue has been fixed in CuteFTP Mac 3 Professional version 3.06 and later.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10529/Error-Starting-CuteFTP-Mac-P...