Buttons and icons do not appear in the Web Transfer Client (WTC) when connected via HTTPS using Apple's Safari browser on Windows

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server and the Web Transfer Client (JRE versions) on Windows computers using the Safari browser

SYMPTOM

Buttons and icons do not appear in the Web Transfer Client (WTC) when connected via HTTPS using Apple's Safari browser on Windows. (Boxes with question marks are displayed instead of the buttons and icons.)

RESOLUTION

Release 4.0.3 of the Windows version of the Safari browser corrected this issue. Please visit http://support.apple.com/downloads/Safari_4_0_3 to download the latest version of the Safari browser for Windows.

MORE INFORMATION

In Windows versions of the Safari browser before version 4.0.3, the browser times out before all of the graphics are downloaded that are used to display the buttons and icons; however, the functions provided by the buttons and icons are still available.

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