Unable to connect to EFT Server over HTTPS using a Linux ClearTrust Apache-based proxy

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server version 6.0.1 only

SYMPTOM

Unable to connect to EFT Server over HTTPS using a Linux ClearTrust Apache-based proxy

RESOLUTION

The Linux ClearTrust Apache-based proxy breaks apart SSL HTTPS headers packet into individual lines/packets. EFT 6.0.1 introduced an error in SSL packet reconstruction that causes any traffic that the proxy breaks into segments over HTTPS to fail. Upgrading to the next release should resolve the issue.

It has not been determined whether packet segmentation is unique to this proxy.

GlobalSCAPE Knowledge Base
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