

When using a Copy/Move Event Rule with *.* wildcard, the system does not generate an error if no files exist

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server versions 5.2.15 and later

SYMPTOM

When using a Copy/Move Event Rule with *.* wildcard, the system does not generate an error if no files exist.

RESOLUTION

Change or create the following Windows Registry value:

On 32-bit systems:

```
[HKEY_LOCAL_MACHINE\SOFTWARE\GlobalSCAPE Inc.\EFT Server 4.0]
```

On 64-bit systems:

```
[HKEY_LOCAL_MACHINE\Software\Wow6432Node\GlobalSCAPE Inc.\EFT Server 4.0]
```

```
"WildcardFailMode"=dword:00000001
```

Values:

If the key does not exist, EFT Server continues with legacy behavior. Empty directory does not generate error.

- 0 - legacy behavior. Empty directory does not generate error
- 1 - Empty directory is considered an event failure (i.e., files were expected). Triggers event failure actions.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10478/When-using-a-CopyMove-Event-...>