

Cannot connect to EFT via Web Page

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server

SYMPTOM

Unable to connect to EFT Server via Web (PTC or Web Transfer Client)

RESOLUTION

Ensure the Windows Firewall is not blocking access. In most Windows operating systems, the Windows Firewall is turned on by default.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10461/Cannot-connect-to-EFT-via-We...>