

## Cannot connect to EFT via Web Page

### **THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT Server

### **SYMPTOM**

Unable to connect to EFT Server via Web (PTC or Web Transfer Client)

### **RESOLUTION**

Ensure the Windows Firewall is not blocking access. In most Windows operating systems, the Windows Firewall is turned on by default.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10461/Cannot-connect-to-EFT-via-We...>