

If I install EFT Server version 6, can I go back to EFT Server version 5 (or Secure FTP Server version 3)?

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server versions 5 - 6
- Secure FTP Server version 3

QUESTION

If I install EFT Server version 6, can I go back to EFT Server version 5 (or Secure FTP Server version 3)?

ANSWER

When you trial EFT Server version 6, you should install it on a test system, not your development system. If you need to downgrade back to the prior version, you can downgrade from EFT Server 6 to EFT Server 5 or Secure FTP Server 3.

To downgrade from EFT Server 6

1. Uninstall EFT Server version 6.
2. Copy the backed up configuration files from your previous version.
3. Delete the EFT Server 6 configuration file location registry key. The registry key location is

`[HKEY_LOCAL_MACHINE\SOFTWARE\GlobalSCAPE Inc.\EFT Server 4.0\Config]`
4. Reinstall your old version of EFT Server 5 or Secure FTP Server 3.
5. Stop the server service.
6. Move the backup configuration files to the installation folder. (Make sure .bak is removed, if applicable, from the extension name.)
7. Restart the service.

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