

FIPS will not allow HTTPS connections to the server using IE6

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- Secure FTP Server - FIPS, version 3.x

SYMPTOM

FIPS will not allow HTTPS connections to the server using Internet Explorer 6. (Internet Explorer 7.0 does not experience this issue.)

RESOLUTION/MORE INFORMATION

TLS 1.0 is the only valid protocol for use in FIPS mode, so it must be enabled. By default, Internet Explorer 6.0 has the TLS 1.0 protocol disabled.

This issue is being addressed in a future version of Secure FTP Server - FIPS. In the meantime, if you need to use Internet Explorer 6, you can download and install a customized **SSL.dll** file and use the procedure below to configure Internet Explorer 6 to allow TLS 1.0.

To enable TLS 1.0 in Internet Explorer

1. On the main menu, click **Tools**, then click **Internet Options**. The **Internet Options** dialog box appears.
2. Click the **Advanced Tab**.
3. Scroll down to the **Security** area and select the **Use TLS 1.0** check box.
4. Click **Apply** to save the changes, then click **OK** to close the dialog box.

To install the customized SSL.dll

1. In the Secure FTP Server - FIPS installation folder (by default, **C:\Program Files\GlobalSCAPE\Secure FTP Server**), make a backup copy of your **SSL.dll** file.
2. [Download](#) the custom version of **SSL.dll**
3. Unzip the file and copy SLL.dll into the installation folder.
4. Restart the Server.

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