SFTPCOMInterface.dll must be the same version on EFT Server and the Secure Ad Hoc Transfer module

- EFT Server (All versions)
- Secure Ad Hoc Transfer (All versions)

DISCUSSION

It is very important that SAT has the same version of **SFTPCOMInterface.dll** used by the EFT Server to which SAT is connecting. Upgrading EFT Server might require also updating the **SFTPCOMInterface.dll** for the SAT module.

- If EFT Server and SAT are on the same computer, then the upgrade process for EFT Server will register the new .dll on the computer and will be used by SAT; however, in this case the IIS service must be restarted. This is important so that ASP.NET (hosted by the "aspnet_wp.exe" process) will release any references to the existing COM object and reload the new one.
- If EFT Server and SAT are on different computers, copy and paste the newer DLL to each computer.

Note: By default, **SFTPCOMInterface.dll** is stored in the EFT Server installation directory and in **C:\Inetpub\EFTAdHoc\DLL** for the SAT module.

To restart IIS

1. Click **Start**, then click **Run**.
2. In the **Run** dialog box, type `iisreset`, then press ENTER.

To reregister all DLLs on EFT Server

1. In the EFT Server installation directory (by default, **C:\Program Files\GlobalSCAPE\EFT**), double-click **ReRegisterDLLS.bat**.

   A command prompt appears and the batch file reregisters **LDAPAuthenticationManager.dll**, **ODBCAuthenticationManager.dll**, **EASToolkit.dll**, and **SFTPCOMInterface.dll**.

2. Close the command prompt.

GlobalSCAPE Knowledge Base

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