

# Error while Creating User when Upgrading from EFT Server 4.3.4 to EFT Server 5.0

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server v5.0

## SYMPTOMS

When upgrading from EFT Server v4.3.4 and prior to EFT 5.0, you receive an error and users are not be able to log in

## CAUSE

The EFT Server v5.0 provides a new field in the user database called [SettingsLevel].

## RESOLUTION

You need to add the new field [SettingsLevel] to the database, as shown below.

```
f exists (select * from sysobjects where id = object_id(N'[dbo].[ftpserver_ids]') and
OBJECTPROPERTY(id, N'IsUserTable') = 1) drop table [dbo].[ftpserver_ids] GO if exists (select
* from sysobjects where id = object_id(N'[dbo].[ftpserver_users]') and OBJECTPROPERTY(id,
N'IsUserTable') = 1) drop table [dbo].[ftpserver_users] GO CREATE TABLE [dbo].[ftpserver_ids]
( [User_ID] [int] NULL , [Group_ID] [int] NULL ) ON [PRIMARY] GO CREATE TABLE
[dbo].[ftpserver_users] ( [ID] [int] IDENTITY (1, 1) NOT NULL , [name] [varchar] (50) NULL ,
[password] [varchar] (200) NULL , [description] [varchar] (200) NULL , [type] [int] NULL ,
[password_type] [int] NULL , [md_iter] [int] NULL , [otp_seed] [varchar] (16) NULL ,
[anonymous] [int] NULL , [anonymous_email] [int] NULL , [FullName] [varchar] (200) NULL ,
[Email] [varchar] (200) NULL , [Phone] [varchar] (200) NULL , [Pager] [varchar] (200) NULL ,
[Fax] [varchar] (200) NULL , [Comments] [varchar] (200) NULL , [Enabled] [int] NULL,
[HomeDirectory] [varchar] (512) NULL, [SettingsLevel] [varchar] (200) NULL ) ON [PRIMARY] GO
```

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