CuteFTP - Can't initiate RAS connection

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP® (All Versions)

SYMPTOMS

When attempting a connection, the following error is encountered:

ERROR:> RAS:

ERROR:> **Can't initiate RAS connection.**

ERROR:> Control connection closed.

CAUSE

There is a configuration error in the CuteFTP DUN/LAN settings area.

RESOLUTION

Follow these steps to resolve this error:

1. On the **Tools** menu, click **Global Options**.
2. Expand **Connection** and then click **DUN/LAN**.
3. Click **Connect to the Internet using a LAN**. *(Yes, click on it even though it is the only option available, and it is already selected.)*
4. Click **OK** and then connect to the site.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10363/CuteFTP-Cant-initiate-RAS-co...