

SFTP21 error = #0 (The file being transferred in ASCII mode appears to be a Binary file. Proceed anyway?)

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP Pro®, v8.3.2 and earlier
- If you are using CuteFTP 8.3.3 or later, see related [KB article ID 10606](#).

SYMPTOMS

When attempting a connection using the SFTP protocol, the following error is encountered:

```
STATUS:> Getting listing ""...
```

```
STATUS:> Initializing SFTP21 module...
```

```
STATUS:> Connecting to SFTP server... 192.168.20.135:22 (ip = 192.168.20.135)...
```

```
ERROR:> The file being transferred in ASCII mode appears to be a Binary file.  
Proceed anyway?
```

```
ERROR:> Can't connect to 192.168.20.135:22. SFTP21 error = #0.
```

```
STATUS:> SFTP21 connection closed.
```

CAUSE

This error is the result of a timeout of an SFTP operation. The first line of error text is irrelevant and should be disregarded. There are two known possible causes for this error:

1. This problem may be caused by a misconfigured firewall.
2. This is a known problem when using CuteFTP versions 8.0.0 through 8.0.7 and attempting an SFTP connection to a server computer running *Titan FTP Server*. This issue was fixed in CuteFTP 8.1.
3. Also see related [SFTP21 error = #0. 0](#)

RESOLUTION

SFTP21 error = #0 (The file being transferred in ASCII mode appears to be a Binary file. Proceed anyway?)

1. Check the firewall settings and ensure that port 22 is open and enabled for SFTP transfers.
2. If you are connecting with a server computer running *Titan FTP Server*, **update to CuteFTP 9.2 or greater.**

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10356/SFTP21-error-0-The-file-bein...>