

Thumbnail images not displayed when using Vista

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP® Home versions 8.0 thru 8.1 when running on Windows Vista
- CuteFTP Pro® versions 8.0 thru 8.1 when running on Windows Vista

This issue was fixed in version 8.2.

SYMPTOMS

When using [Thumbnail View](#), thumbnail images may not be displayed or may be displayed only occasionally.

CAUSE

This error is caused by an incompatibility between CuteFTP and Windows Vista.

RESOLUTION

Upgrade to CuteFTP version 8.2 or greater. Registered users can download the most current version of CuteFTP from the [Replacement Software Downloads Web page](#).

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10349/Thumbnail-images-not-display...>