# Thumbnail images not displayed when using Vista

**THE INFORMATION IN THIS ARTICLE APPLIES TO:**

• CuteFTP® Home versions 8.0 thru 8.1 when running on Windows Vista
• CuteFTP Pro® versions 8.0 thru 8.1 when running on Windows Vista

This issue was fixed in version 8.2.

**SYMPTOMS**

When using Thumbnail View, thumbnail images may not be displayed or may be displayed only occasionally.

**CAUSE**

This error is caused by an incompatibility between CuteFTP and Windows Vista.

**RESOLUTION**

Upgrade to CuteFTP version 8.2 or greater. Registered users can download the most current version of CuteFTP from the [Replacement Software](#) page.

GlobalSCAPE Knowledge Base
[https://kb.globalscape.com/Knowledgebase/10349/Thumbnail-images-not-display...](https://kb.globalscape.com/Knowledgebase/10349/Thumbnail-images-not-display...)