

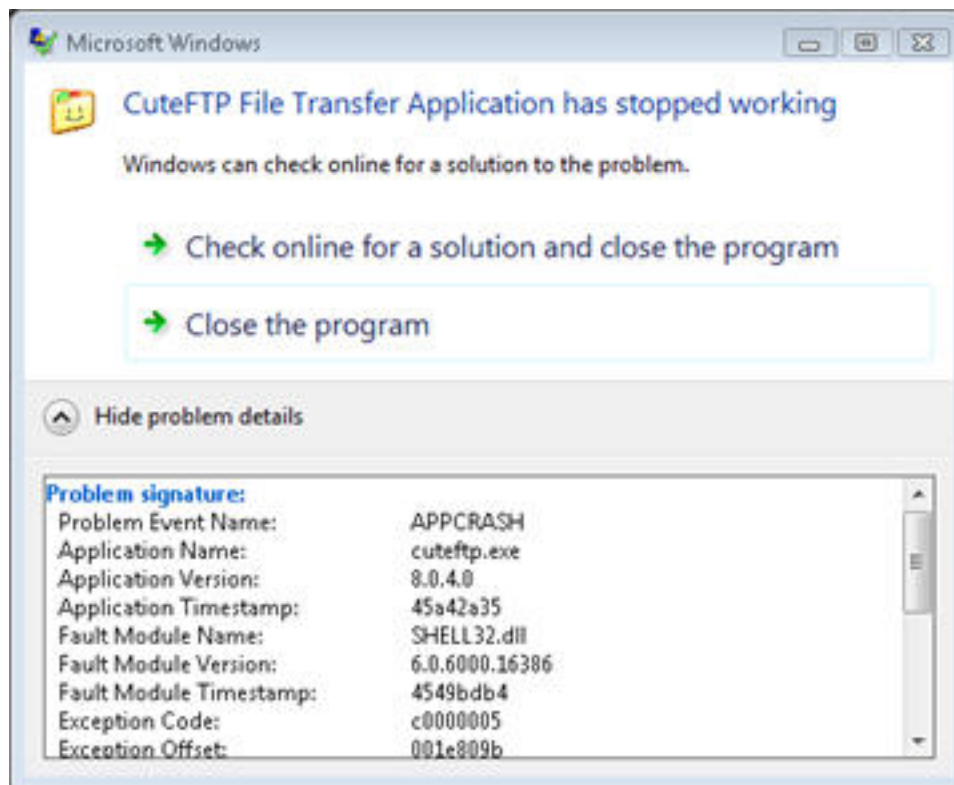
# CuteFTP File Transfer Application has stopped working

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP Pro® and Home versions 8.0.0 thru 8.0.5 when running on Windows Vista

## SYMPTOMS

When running CuteFTP on Windows Vista, the following error may occur when closing the program: **CuteFTP File Transfer Application has stopped working.**



## CAUSE

This error is caused by an incompatibility between CuteFTP (versions 8.0.0 - 8.0.5 only) and Windows Vista. The error message may be safely closed without affecting the use of CuteFTP or Windows Vista. This issue was fixed in CuteFTP 8.0.6.

## RESOLUTION

Users should update to CuteFTP 8.0.6 or above. To find out which version of CuteFTP is

## CuteFTP File Transfer Application has stopped working

installed on your computer, start CuteFTP and then open the **Help** menu and click **About CuteFTP**.

The most current version is available for download on the [Replacement Software Downloads page](#).

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10347/CuteFTP-File-Transfer-Applic...>