

Connect to your Road Runner Personal Home Pages account.

#### THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP® Home (All Versions)
- CuteFTP Pro® (All Versions)

#### QUESTION

I have FTP space available through my Road Runner account. How can I access it using CuteFTP?

#### ANSWER

Configure CuteFTP to connect with your Road Runner Personal Home Pages account using the following settings.

- **FTP Host Address:** **home.XXXX.rr.com** (Where XXXX = your local Road Runner system designation, for example, in San Antonio substitute **SATX** for XXXX. In Southern California, substitute **SOCAL**.)
- **Username:** Your Road Runner user ID or the directory name you specified when you setup your Personal Home Pages account.
- **Password:** The password that you specified when you setup your Personal Home Pages account.

#### To configure CuteFTP:

1. Start CuteFTP.
2. Press **CTRL + J** to start the **Connection Wizard**.
3. On the first screen, type **home.XXXX.rr.com** as the host address. (Be sure to substitute your local Road Runner system designation for XXXX.)
4. Underneath that, type a **Site Name** to use as a descriptive label for your site.
5. Click **Next** and provide the **User Name** and **Password** you specified when you setup your Personal Home Pages account.
6. In the **Login method** area, click **Normal**.
7. Click **Next**. CuteFTP will attempt to validate the FTP account log in details that you have provided.
8. On the next screen, make any desired changes to the default local and remote folders. If you are not familiar with these settings, then do not change them.

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9. Click **Next** and then click **Finish**.
10. You will be connected to your Road Runner Personal Home Pages account automatically and the site will be saved in the CuteFTP Site Manager using the name you selected in **Step 4** above. Next time, just open the **Site Manager** and double-click on the name of your site to connect.

If you have trouble accessing your account or have forgotten the Username or Password then contact [Road Runner Technical Support](#) for assistance with your account.

\*These instructions are written for CuteFTP 8. If you are using an older version of CuteFTP then some configuration options may differ slightly.

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