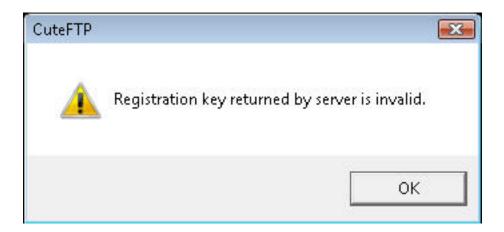
#### THE INFORMATION IN THIS ARTICLE APPLIES TO:

CuteFTP 4.2 (When running on Windows Vista)

#### **SYMPTOMS**

When attempting to activate or register CuteFTP 4.2, the following error message is encountered:

## Registration key returned by server is invalid.



#### **CAUSE**

The displayed error message is erroneous. The registration key returned by the GlobalSCAPE activation server is valid however it cannot be merged into the registry due to insufficient privileges.

### **RESOLUTION**

**For CuteFTP 4.2:** You must start the program by right-clicking on the shortcut and clicking **Run as administrator**. After activation and registration is completed you can start the program normally when logged on to Windows using a standard user account.

GlobalSCAPE Knowledge Base

# Registration key returned by server is invalid

 $\underline{https://kb.globalscape.com/Knowledgebase/10320/Registration-key-returned-by...}$