

## Registration key returned by server is invalid

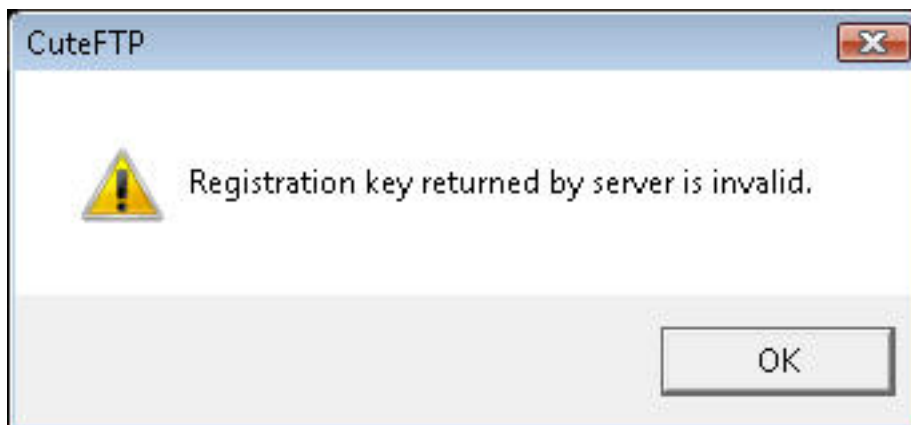
### THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP 4.2 (When running on Windows Vista)

### SYMPTOMS

When attempting to activate or register CuteFTP 4.2, the following error message is encountered:

#### **Registration key returned by server is invalid.**



### CAUSE

The displayed error message is erroneous. The registration key returned by the GlobalSCAPE activation server is valid however it cannot be merged into the registry due to insufficient privileges.

### RESOLUTION

**For CuteFTP 4.2:** You must start the program by right-clicking on the shortcut and clicking **Run as administrator**. After activation and registration is completed you can start the program normally when logged on to Windows using a standard user account.

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<https://kb.globalscape.com/Knowledgebase/10320/Registration-key-returned-by...>