Uploads fail via Web Transfer Client if user does not have LIST permission on the server

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

• EFT Server version 4.x - 6.0.5

# **SYMPTOMS**

An attempt to upload a file using the Web Transfer Client fails when the user does not have LIST permissions on the server.

## **CAUSE**

This is a known issue with the EFT Server 4.x Web Transfer Client.

### WORKAROUND

Either grant the user with LIST permission on the server or have the user use an FTP client program such as CuteFTP Professional.

## **RESOLUTION**

This issue was solved in EFT Server version 6.0.6. LIST permission is no longer required for a WTC upload.

GlobalSCAPE Knowledge Base

https://kb.globalscape.com/Knowledgebase/10313/Uploads-fail-via-Web-Transfe...