

552 Disk Quota Exceeded

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP® Home (All Versions)
- CuteFTP Pro® (All Versions)

SYMPTOMS

When attempting to upload a file to the remote FTP site, a **552** error code is encountered, resulting in an error message similar to the following example:

```
COMMAND:> STOR yourfile.ext
```

```
STATUS:> Connecting FTP data socket... 192.168.0.1:21...
```

```
150 Opening ASCII mode data connection for yourfile.ext 552
```

```
Transfer aborted. Disk quota exceeded.
```

```
ERROR:> Exceeded storage allocation.
```

CAUSE

This error is not caused by CuteFTP. The 552 error code is coming directly from the remote FTP server. There is not enough disk space available to you on the remote FTP server. The most common cause for this error is that the limited disk space allocated for your individual FTP account is already in use.

This error may also appear when disk space appears to be available but the file being uploaded is large enough so that if it were uploaded, it would cause your disk space quota to be exceeded.

RESOLUTION

More disk space is needed. You can increase the space available by deleting unnecessary

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files from the remote server or by making arrangements with your Web hosting provider or FTP account administrator for additional disk space.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10304/552-Disk-Quota-Exceeded>