

# CuteFTP - Socket Error 2000

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP® (All Versions)

## SYMPTOMS

During an FTP session, the following error is encountered:

**ERROR:> Can't connect to remote server. Socket error = #2000.**

In some cases, this error may be followed by:

**STATUS:> Time zone synchronization failed.**

## CAUSE

The most probable cause for this error is that port 21 is blocked on your computer. The port could be blocked by your firewall software or hardware or in some cases by a misconfigured proxy server.

## RESOLUTION

Configure your firewall software, hardware or proxy server so that port 21 is open to inbound and outbound traffic. Consult the manufacturer documentation for instructions.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10260/CuteFTP-Socket-Error-2000>