

Slower transfers via SFTP and for downloads via DMZ Gateway Server

**THE INFORMATION IN THIS ARTICLE APPLIES TO:**

- EFT Server (All Versions)
- DMZ Gateway Server (All Versions)

**SYMPTOMS**

Slower transfers are occurring when transferring files via SFTP or when downloading files through the DMZ Gateway Server.

**CAUSE**

A flaw in the way Windows handles delayed acknowledgements under TCP/IP. See [Microsoft KB article 823764](#) and [Microsoft KB article 321098](#).

**RESOLUTION**

To workaround the problem, modify the TCP/IP Settings on the Server computer. Use **Workaround Method 3** discussed in [Microsoft KB article 823764](#).

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