THE INFORMATION IN THIS ARTICLE APPLIES TO:

• CuteFTP Pro® version 7.x

This issue was fixed in CuteFTP Pro version 8

SYMPTOMS

When using the Lockstep Folder Navigation feature, synchronization with the remote side fails and folders are skipped when navigating a folder structure on the local side that uses the same folder name for several nested folders. (e.g. c:\local\test\test\test\test\linked to /remote/test/test/test/)

CAUSE

This is a known issue in CuteFTP 7 Professional.

RESOLUTION

If you are experiencing this problem, then the preferred solution is to <u>upgrade to CuteFTP 8</u>.

Alternatively, proper behavior may occur if you use the remote side to navigate with. Even so, Lockstep Folder Navigation still may have an occasional problem navigating a folder tree that has nested folders that are named the same. In those cases you may need to turn off Lockstep Folder Navigation.

GlobalSCAPE Knowledge Base <u>https://kb.globalscape.com/Knowledgebase/10233/CuteFTP-Lockstep-Folder-Navi...</u>