

# CuteFTP - Lockstep Folder Navigation synchronization fails

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP Pro® version 7.x

This issue was fixed in CuteFTP Pro version 8

## SYMPTOMS

When using the Lockstep Folder Navigation feature, synchronization with the remote side fails and folders are skipped when navigating a folder structure on the local side that uses the same folder name for several nested folders. (e.g. c:\local\test\test\test\ linked to /remote/test/test/test/)

## CAUSE

This is a known issue in CuteFTP 7 Professional.

## RESOLUTION

If you are experiencing this problem, then the preferred solution is to [upgrade to CuteFTP 8](#).

Alternatively, proper behavior may occur if you use the remote side to navigate with. Even so, Lockstep Folder Navigation still may have an occasional problem navigating a folder tree that has nested folders that are named the same. In those cases you may need to turn off Lockstep Folder Navigation.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10233/CuteFTP-Lockstep-Folder-Navi...>