THE INFORMATION IN THIS ARTICLE APPLIES TO:

Windows (All Versions)

HOW TO ESTABLISH AN FTP SESSION FROM THE COMMAND PROMPT

Sometimes when troubleshooting a connection problem, it may be helpful to attempt an FTP connection from the Windows command prompt (or in Windows Explorer).

To initiate an FTP session from the Windows command prompt, follow these steps:

- 1. Establish an Internet connection as you normally do.
- 2. Click **Start**, and then click **Run**.
 - In Windows 7, Vista, NT, 2000, or XP, type **cmd** and then click **OK**.
 - In Windows 95, 98 or ME, type **command** and then click **OK**.
- 3. A command prompt will appear in a new window.
- 4. Type ftp <insert your FTP host address here>
 - Example: C:\ftp ftp.globalscape.com
- 5. Press **Enter**.
- 6. If the initial connection is successful, you should be prompted for a username. Type it in and press **Enter** again. (If connecting anonymously, type **anonymous**)
- 7. You should now be prompted for a password. Type it in and press **Enter** once more. NOTE: For security reasons, you will not be able to see your password as you type it. (If connecting anonymously, use your email address as the password)
- 8. If all is well, then you should now be connected to the remote FTP site.
- 9. Type **dir** and then press **Enter** to see a list of files and folders.
- 10. To end your FTP session, type **quit** and press **Enter**.

If you cannot connect this way, then depending on the results, you may be using <u>incorrect</u> <u>login details</u> (host address, username or password), or you may need to <u>configure your</u> <u>firewall</u>.

The following screenshot illustrates a successful connection to **ftp.globalscape.com** via the command prompt.

Establishing an FTP Connection from the Command Prompt

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