

# LDAP Authentication fails when connecting to a SunOne Directory Server

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server v6 and later

## SYMPTOM

LDAP Authentication fails when connecting to a SunOne Directory Server.

## RESOLUTION

In the Sun Directory LDAP server, page control is not supported. Turn off page control in EFT if you are using the Sun Directory LDAP server. The **Use LDAP server-side page control** check box is selected by default, so you must clear it if you are using a Sun Directory LDAP server.

### To turn off page control

- If the Site is not yet created, [create an LDAP-authenticated site](#) and in the [LDAP Authentication Advanced Options](#) dialog box, clear the **Use LDAP server-side page control** check box, and then click **OK**.
- If the Site has already been created, open the [LDAP Authentication Advanced Options](#) dialog box, and clear the **Use LDAP server-side page control** check box, and then click **OK**.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10218/LDAP-Authentication-fails-wh...>