LDAP Authentication fails when connecting to a SunOne Directory Server

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- EFT Server v6 and later

SYMPTOM

LDAP Authentication fails when connecting to a SunOne Directory Server.

RESOLUTION

In the Sun Directory LDAP server, page control is not supported. Turn off page control in EFT if you are using the Sun Directory LDAP server. The **Use LDAP server-side page control** check box is selected by default, so you must clear it if you are using a Sun Directory LDAP server.

To turn off page control

- If the Site is not yet created, create an LDAP-authenticated site and in the LDAP Authentication Advanced Options dialog box, clear the **Use LDAP server-side page control** check box, and then click **OK**.
- If the Site has already been created, open the LDAP Authentication Advanced Options dialog box, and clear the **Use LDAP server-side page control** check box, and then click **OK**.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10218/LDAP-Authentication-fails-wh...