Moving CuteFTP to a new computer

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP® (Most versions)

DISCUSSION

Use one of the following methods to move the CuteFTP® software to a new computer:

OPTION 1 (If the old computer is no longer running or available to you, or if you do not need the existing **Site Manager** data):

1. Download the software from this page:https://www.globalscape.com/replacement-software
2. Install CuteFTP on the new computer and register it using your existing serial number.

OPTION 2 (If the old computer is still available to you and you need access to the existing **Site Manager** data.):

ON THE OLD COMPUTER:

1. Launch CuteFTP. If you do not already have your registration serial number available, on the Help menu click **About CuteFTP**. Record your serial number so that it is available to be used on the new computer.
2. On the Help menu, click **Backup registration & personal data** then click **Browse**. Select a drive with portable media (e.g., a USB drive) or network location in which to save the data, then click **OK**. A backup successful message appears when completed.
3. If you are transferring the license to the new computer, remove the software from the old computer using Windows Add or Remove Programs in the Control Panel.

ON THE NEW COMPUTER:

1. Download the software.
2. Install CuteFTP on the new computer and register it using your existing serial number.

3. Insert the media on which your backup was saved or make sure you have access to the network location in Step 2 above.
4. Launch CuteFTP. On the **Tools** menu, click **Site Manager** then click **Import FTP Sites** and follow the prompts in the wizard. Note: On some older versions of CuteFTP, all you need to do is open the Site Manager and then click **Import**. If you need more specific instructions about how to import your Site Manager data, refer to 'Importing sites in the Site Manager.'

WHERE ARE MY SITES?

The sites in the Site Manager are stored in a file called **sm.dat**. The location in which sm.dat is stored depends on your version of Windows.

IMPORTANT: sm.dat is not a "human-readable" file; you can't just type your site information into a text file. Manually editing the sm.dat file can corrupt it and you will lose your site information.

(You may need to select "View hidden files and folders" on the **View** tab in **Folder Options**.)

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10208/Moving-CuteFTP-to-a-new-comp...