CuteFTP - Unable to connect to Titan FTP server when using SSL

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

• CuteFTP®, all versions

## SYMPTOM

Unable to connect to Titan FTP server when using SSL

## RESOLUTION

If you are unable to connect to Titan FTP server when using SSL, then follow the following steps.

- 1. Click **Tools > Global Options**, or click the **Global Options** icon on the toolbar. The **Global Options** dialog box opens.
- 2. Click the **Security** node, and then click **SSL Security**.
- 3. Clear the **Reuse cached session for data connection** check box.
- 4. Click **OK** to close the **Global Options** dialog box, and then try to connect to the server.

GlobalSCAPE Knowledge Base

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