

CuteFTP - Unable to connect to Titan FTP server when using SSL

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP®, all versions

SYMPTOM

Unable to connect to Titan FTP server when using SSL

RESOLUTION

If you are unable to connect to Titan FTP server when using SSL, then follow the following steps.

1. Click **Tools > Global Options**, or click the **Global Options** icon on the toolbar. The **Global Options** dialog box opens.
2. Click the **Security** node, and then click **SSL Security**.
3. Clear the **Reuse cached session for data connection** check box.
4. Click **OK** to close the **Global Options** dialog box, and then try to connect to the server.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10200/CuteFTP-Unable-to-connect-to...>