

# CuteFTP - Unable to connect to Titan FTP server when using SSL

## THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP®, all versions

## SYMPTOM

Unable to connect to Titan FTP server when using SSL

## RESOLUTION

If you are unable to connect to Titan FTP server when using SSL, then follow the following steps.

1. Click **Tools > Global Options**, or click the **Global Options** icon on the toolbar. The **Global Options** dialog box opens.
2. Click the **Security** node, and then click **SSL Security**.
3. Clear the **Reuse cached session for data connection** check box.
4. Click **OK** to close the **Global Options** dialog box, and then try to connect to the server.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10200/CuteFTP-Unable-to-connect-to...>