

## CuteFTP - Cannot download executables

### THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP®, all versions

### SYMPTOM

If you use remote filters while connecting with some UNIX or Linux servers, CuteFTP cannot download some of the files. You can download the files by turning off the filters.

### To turn off remote filters

1. Click the **Site Manager** tab.
2. Select the site with files you want to download.
3. Click **File > Properties**. The **Site Properties** dialog box appears.
4. Click the **Actions** tab.
5. Click **Filter**. The **Filter dialog** box appears.
6. Delete any filters listed in **Remote filter**, except for the **-L** filter.
7. Click **OK** to close the **Filter** dialog box.
8. Click **Connect** to close the **Site Properties** dialog box and connect to your site.
9. Download your files.

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10196/CuteFTP-Cannot-download-exec...>