Remote administration of the server fails; wrong version indicated in the remote administration interface

THE INFORMATION IN THIS ARTICLE APPLIES TO

- EFT (all versions)

SYMPTOMS

- When attempting to administer EFT remotely, an error message appears.
- The **Help > About** dialog box on the remote interface indicates an incorrect version.

CAUSE

EFT was updated on the server computer, but the remote administration interface was not updated. When connected remotely, the server version and build number shown is that of the remote administration interface, not of the server.

RESOLUTION

Update any remote administration interfaces whenever EFT is updated.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10191/Remote-administration-of-the...