CuteFTP - Cannot Load advert.dll / Cannot Initialize Advertising System

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP 3.0
- CuteFTP 3.5
- CuteFTP 4.0

SYMPTOM

When starting CuteFTP, the following error is encountered:

Cannot Load advert.dll

or

Cannot Initialize Advertising System

RESOLUTION

To repair the problem, re-install CuteFTP. If you are currently using CuteFTP version 3.0, 3.5 or 4.0 then download and install the free upgrade to CuteFTP 4.2 from this page:

http://www.globalscape.com/support/reg.asp

CAUSE

Some older versions of CuteFTP used advertising banners in the evaluation versions. One or more of the necessary components is no longer present on your system.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10178/CuteFTP-Cannot-Load-advertdl...