

Stop receiving overwrite prompts

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP® Home (All versions)
- CuteFTP Pro® (All versions)

SYMPTOMS

Getting numerous overwrite prompts

RESOLUTION

To avoid receiving overwrite prompts, configure the Smart Overwrite settings.

To configure Smart Overwrite settings:

1. Click **Tools > Global Options**. The **Global Option** dialog box appears.
2. Expand the **Transfer** node, then click **Smart Overwrite**.
3. In the **For matching files** list, click **Use Rules**.
4. Select the **Ignore zero byte files** check box to ignore zero byte files.
5. In the **Matching for folders** list, click **Use Rules**.
6. Click **Configure Rules**. The **Overwrite Rule** dialog box appears.
7. In the **destination file date** list, click **older**.
8. In the **size** list, click **smaller**.
9. In the **during** list, click the **any transfer**.
10. In the **then** list, click **overwrite**.
11. Click **Add**. The rule is added to the Rule list. You can add as many rules as you want.
12. Click **OK** to save the rule.
13. In the **Prompt timeout action** list, click **Skip**, and select the **Timeout in n seconds** check box.
14. Select the **Resend List command as necessary** check box. The LIST command retrieves file details and determine similarities and differences between a transferring file and destination file with the same name.
15. Select the **Use size and MDTM commands to gather precise details** check box. The SIZE command retrieves file size and the MDTM command retrieves file modification time and determines similarities and differences between a transferring file and destination file with the same name.
16. Click **Apply** and then click **OK**.

Stop receiving overwrite prompts

GlobalSCAPE Knowledge Base

<https://kb.globalscape.com/Knowledgebase/10171/Stop-receiving-overwrite-pro...>