CuteFTP High memory usage

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP® Home - All Windows versions
- CuteFTP Pro® - All Windows versions

SYMPTOMS

High memory usage

RESOLUTION

If the Transfer Engine of the CuteFTP works for extended periods of time, it begins to consume large amount of system resources, such as memory and hard drive space due to log and queue requirements.

You can set CuteFTP to remove successful items from the queue to solve this problem.

To remove successful items from the queue

1. Click **Tools > Global Options**. The **Global Options** dialog box appears.
2. Expand the **Transfer** node, then click **Events**.
3. Select the **Remove successful transfer items from the queue automatically** check box under **After Transfer Events**.
4. Click **Apply** and then **OK**.

Configuration Notes

- Successful transfer items are removed even if tasks are run without the user interface open.
- Each finished queue item takes up about 500 bytes of memory until the Transfer Engine is closed.
- Disable the logging function to improve resource management.

To disable logging

1. Click **Tools > Global Options**. The **Global Options** dialog box appears.

2. Expand the **General** node, then click **Logs**.
3. Clear the check boxes for logs that are not required.
4. Click **Apply** and then click **OK**.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10169/CuteFTP-High-memory-usage