CuteFTP Problems downloading files from a VMS server

THE INFORMATION IN THIS ARTICLE APPLIES TO:

- CuteFTP all versions

SYMPTOM

Problems downloading files from a VMS server.

RESOLUTION

Disable the SIZE and MDTM commands:

1. Click **Tools > Global Options** The **Global Option**s dialog box appears.
2. Click the **Transfer** node, then click **Smart Overwrite**.
3. In the **Advanced Options** area, clear the **Use size and MDTM commands to gather precise details** check box.

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