Serial Number Invalid

Error: Serial number is invalid

Explanation:

1. The wrong program or version of the program is installed. Sometimes this error is encountered when attempting to activate an older version of the software with a serial number intended for a more recent version.

   You can download the correct software from the Replacement Software Download Page.

2. Serial number was mistyped. Please try typing it again or copy and paste the serial number from the original GlobalSCAPE e-mail. If needed, you can have your serial number e-mailed to you again from the Lost Serial Number Page.

Error: Registration failed for unknown reason

Follow the onscreen instructions and perform a **manual** registration. Submit to our customer service team.

GlobalSCAPE Knowledge Base
https://kb.globalscape.com/Knowledgebase/10122/Serial-Number-Invalid