Serial Number Invalid

Error: Serial number is invalid

Explanation:

1. The wrong program or version of the program is installed. Sometimes this error is encountered when attempting to activate an older version of the software with a serial number intended for a more recent version.

You can download the correct software from the <u>Replacement Software</u> <u>Download Page</u>.

2. Serial number was mistyped. Please try typing it again or copy and paste the serial number from the original GlobalSCAPE e-mail. If needed, you can have your serial number e-mailed to you again from the <u>Lost Serial Number Page</u>.

GlobalSCAPE Knowledge Base

https://kb.globalscape.com/Knowledgebase/10122/Serial-Number-Invalid